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Privacy Policy

Website Disclaimer

The information contained in this website is for general information purposes only. The information is provided by the University of Hull and whilst we do our best to keep the information up-to-date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

Without limiting the effect of the previous paragraph, we reserve the right to introduce changes to the information given on our pages, including the addition and withdrawal of products and services.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of or in connection with the use of this website.

Through this website you are able to link to other websites which are not under the control of the University of Hull. We have no control over the nature, content and availability of those sites and the inclusion of any links does not necessarily imply a recommendation.

Online privacy practices

Your right to privacy is important to us.

We are keen to strike a fair balance between your personal privacy and ensuring you obtain full value from the internet and other products and services we may be able to market to you.

We are fully registered under the General Data Protection Regulation (GDPR) and ensure that we comply with all protection the Act affords to you. Reproduced courtesy of the Information Commissioner's Office and the National Consumer Council.

Cookies

Cookies are small pieces of information that are stored on your hard drive to allow the University of Hull to recognise you when you visit. They can remember your preferences by gathering and storing information. They do not identify you as an individual user, just the computer used. Cookies cannot be used to run programs or create viruses on your computer. It does not give the University access to your computer.

We may use cookies to improve or personalise your online experience of our websites. For example we use Google Analytics to enable us to identify which pages you find useful and which you do not. This allows us to improve our navigation so you can find things easier in future.

If you would prefer not to receive cookies while browsing our site, you can set your browser so that it will not download cookies onto your computer. Doing so will still allow you to navigate through the majority of our site but possibly not all of it. To find out more information about cookies, visit: www.allaboutcookies.org

This website uses Google Analytics, a web analytics service provided by Google, Inc.. Google Analytics uses 'cookies', which are text files placed on your computer. Google Analytics allows the university to look at how visitors are using the site with the aim of improving visitor's experience.

Enquiry and email subscription

In some areas of our website, we ask you to provide information that will enable us to respond to your event enquiry, enhance your site visit or reply to you after your visit.

This includes where you subscribe to our email newsletters or provide feedback to us through a contact form or when you submit an event enquiry. When you do so, we ask you to give us your name, email address and other personal or corporate personal information that will be needed to supply the services to you. This information is stored on our CRM but is archived securely.

We offer you the option to give us consent to us using your personal data for future email mailings, support, notification of new products or new versions, general correspondence regarding the products and correspondence which may relate to you.

Such use is strictly in accordance with the General Data Protection Regulation (GDPR) and the Privacy and Electronic Communications (EC Directive) Regulations 2003.

In relation to online newsletters you may 'unsubscribe' by opting out or you may change your contact preferences at any time.

Every email from us comes with an easy to use unsubscribe instruction and you can be removed from our lists at any time, although this can take up to 30 days to effect.

Your details will never be sent to any third party or group company of ours and we will only communicate to you the relevant information that you opt to receive.

The information you provide will be kept confidential and will be used only to support your relationship with us.

We do not disclose or sell your information outside the University except if we sell the whole or part of our business.

Your information

Your right to privacy is important to us.

The information that you provide will be held in accordance with the General Data Protection Regulation (GDPR).

Any personal data collected and processed will be for the purpose or purposes stated. The University will not disclose your personal data to any external third party, other than where you have given us permission to do so, unless we are required to do so by law.

The personal data that you provide the University of Hull will be held by the University of Hull in compliance with our Retention Schedule.

Under the General Data Protection Regulation, the University must establish a legal basis for processing your personal data and communicate this to you. The legal basis for processing your personal data is based on the consent of the data subject.

Your right of access to your personal data

You have a right to request a copy of the information that we hold about you. If you would like to request a copy of some or all of your personal data, please contact the University's Information Compliance Department.

We want to make sure that your personal data is accurate and up to date. You may ask us to correct or remove information that you think is inaccurate.

Your other rights as a data subject

The GDPR provides you, as a data subject, with a number of rights in relation to your personal data. You have the right to withdraw your consent where that is the legal basis of our processing, have inaccuracies in the personal data that we hold about you rectified, a right to erasure, to request that the processing of your personal data be restricted, to object to certain processing activities and to complain to the Information Commissioner's Office about the way we process your personal data.

Changes to our privacy notice

We will keep our privacy notice under regular review and we will place any updates on this web page and inform data subjects of this change

Who do I contact if I want to know more?

The University of Hull is a registered data controller with the Information Commissioner's Office. The registered address is:

The University of Hull Cottingham Road Hull HU6 7RX

For further information about your right to access information we hold about you, or to make a complaint about the way in which we are handling your personal information please visit our Governance and Information Compliance pages or contact the Governance and Information Compliance Team at <u>dataprotection@hull.ac.uk</u>

If you are not satisfied with our response or wish to raise a complaint with our supervisory body, you may complain to the Information Commissioner's Office.